



Technical Support
 6, rue Jean-Pierre Timbaud
 78 180 Montigny-le-Bretonneux - France
 Tel: +33 (0)1 30 07 12 10
 Email: support.pro@auralog.com

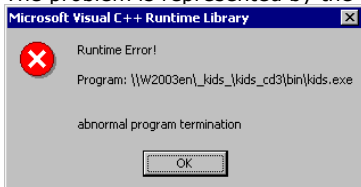
FAQ TELL ME MORE® Kids Network – Network protection

Latest update: 14/10/07

Description of the problem "runtime error – abnormal program termination"1
 Properties of the "tell me more kids" directory on the server1

Description of the problem "runtime error – abnormal program termination"

The problem is represented by the following error message at Tell me More Kids starting :



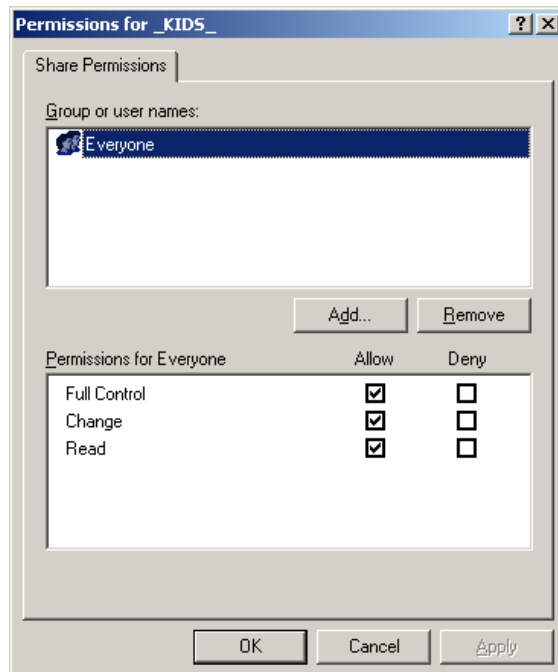
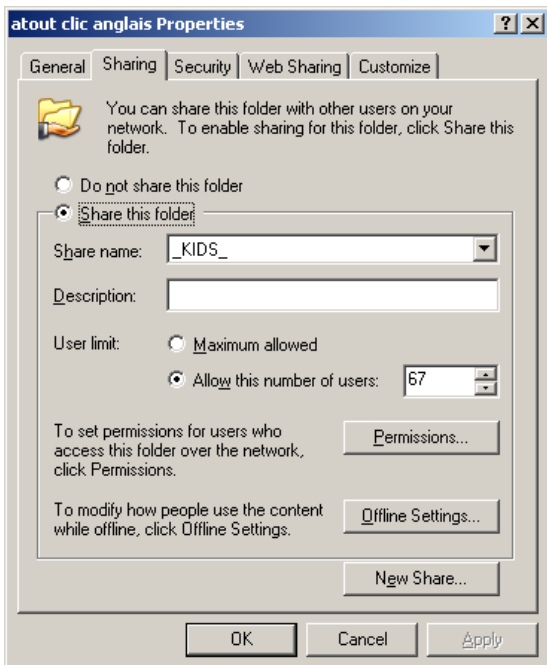
On some networks, the protections should be adapted to give more permissions to the users.

On a server with NTFS partition, the rights on the "Tell_me_more_kids" directory on the server should be set to "Modification" for everyone.

Note: In the security tab, you must click on "Advanced settings", then click upon "apply the settings to child directories and files"

Properties of the "tell me more kids" directory on the server

1. Check the sharing properties :

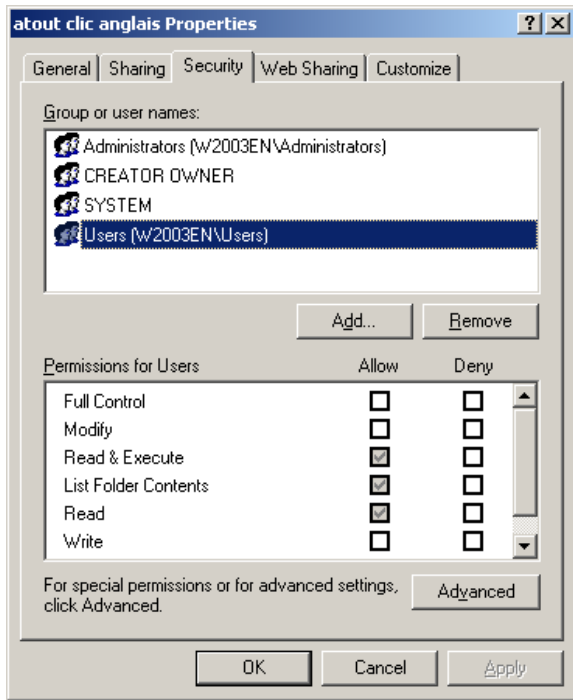


You can change the User limit to "Maximum Allowed"

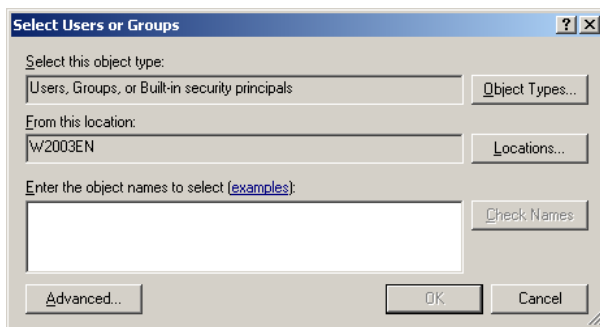
Check that there is "Full Control" for "Everyone"

Then click on "Permissions"

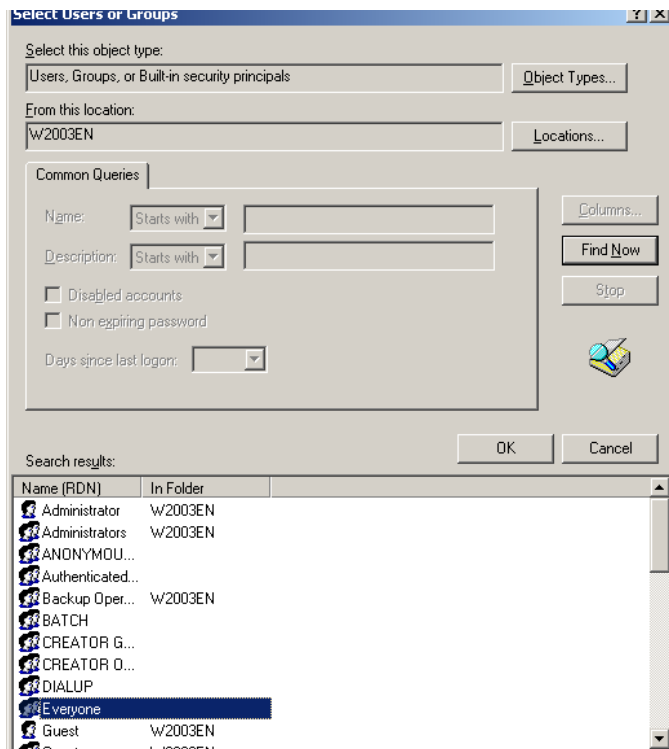
2. Check the security properties :



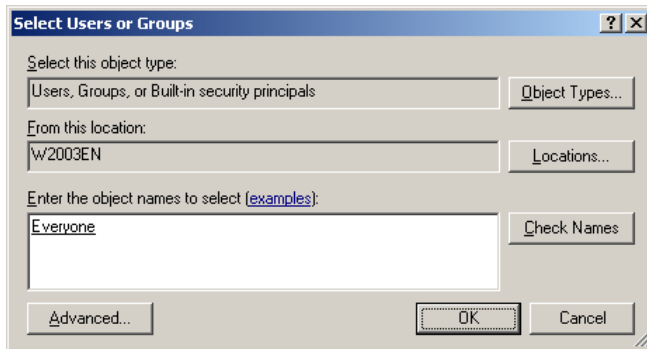
click on "Add"



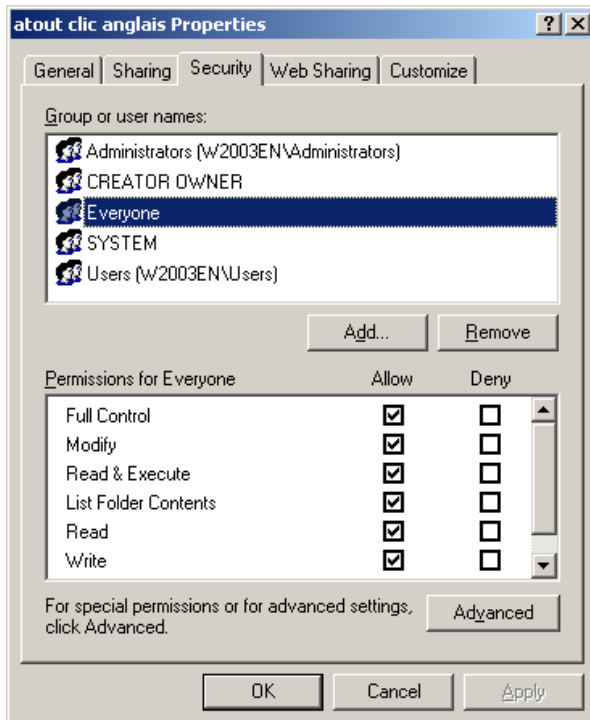
click on "Advanced"



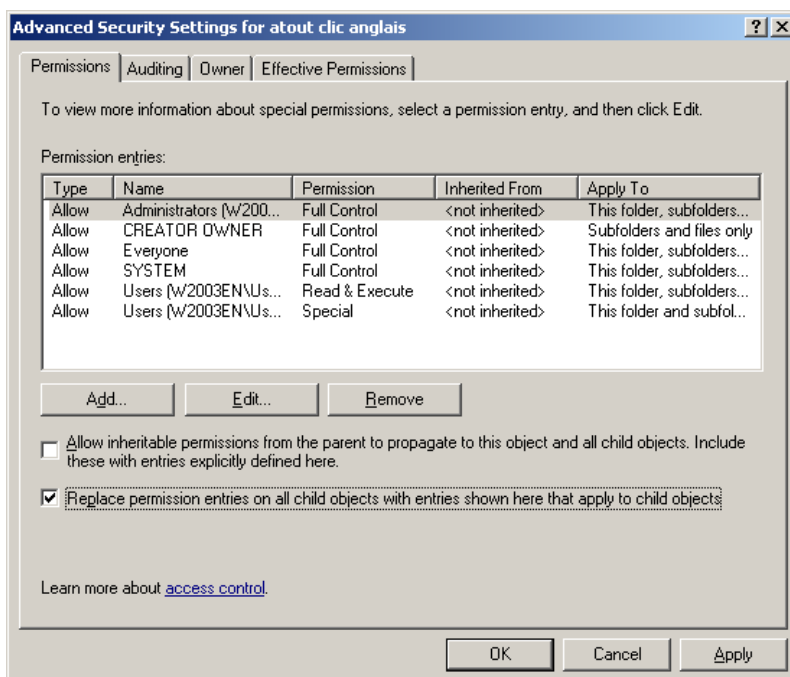
Click on "Find now" and select "everyone", then "OK"



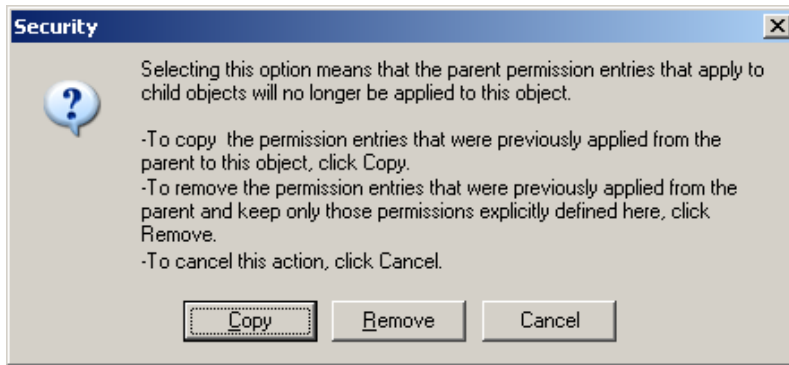
Click on "OK"



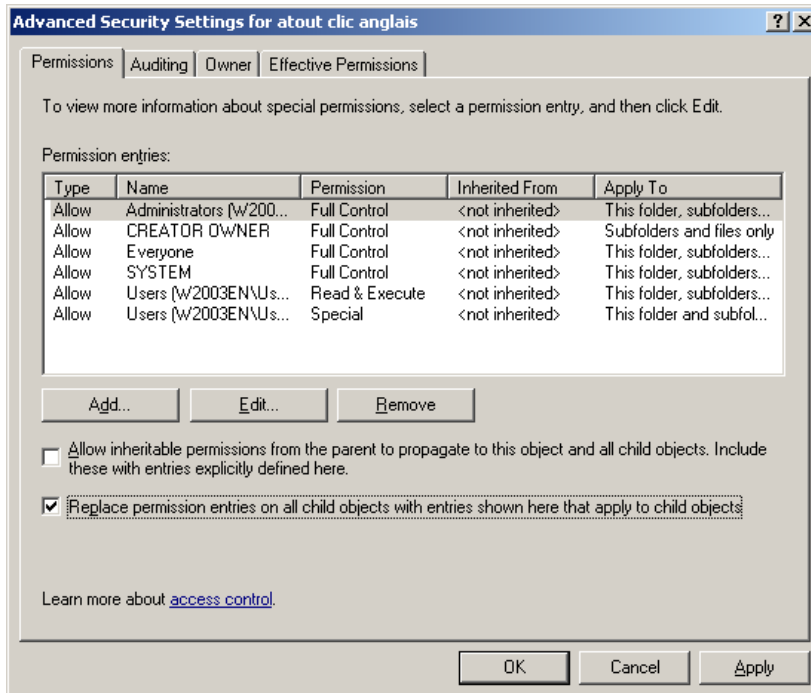
click on "Advanced"



untick "Allow ..."

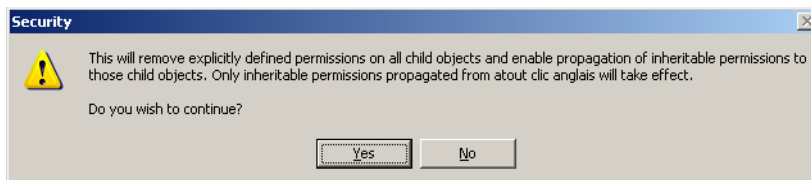


untick "Allow ..."
on the warning message, click on
"Copy"



click on "Replace ..."

click on "Apply"



click on "yes"

click on "OK"

Properties of the directory with the lessons

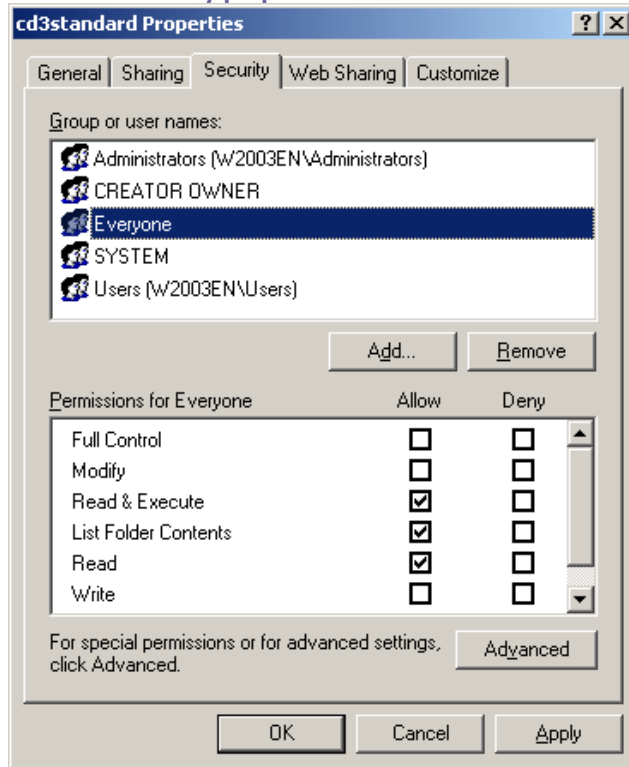
These directories are for the 3 levels:

"tell me more kids\cd1standard"

"tell me more kids\cd2standard"

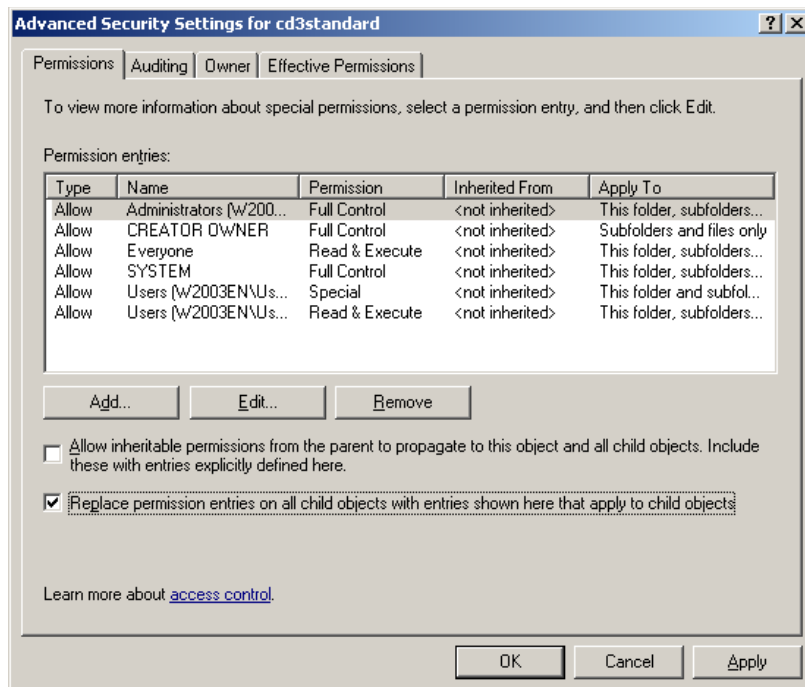
"tell me more kids\cd3standard"

Check the security properties :

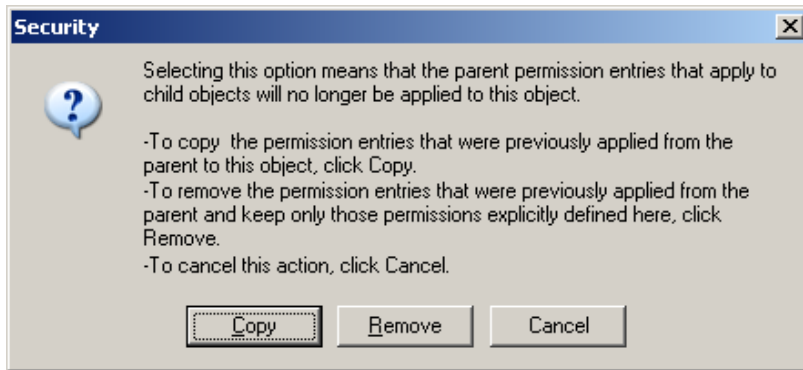


For "everyone", untick all the boxes and select "read and execute"

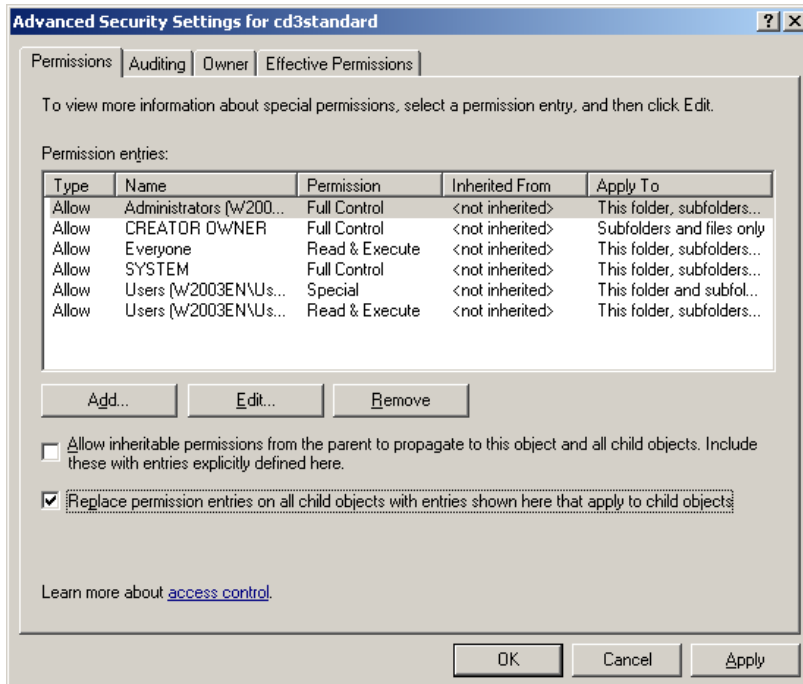
Click on "Advanced"



untick "Allow ..."

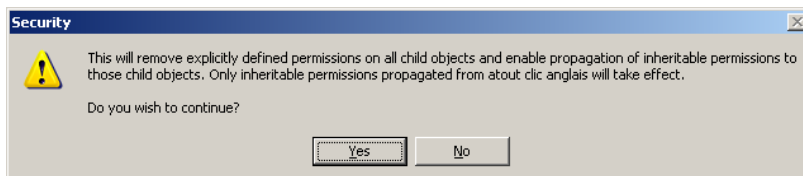


on the warning message, click on "Copy"



click on "Replace ..."

click on "Apply"



click on "Yes"

and then again click on "OK" to close all the windows.